

# Entergy customer service



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### Contact us, we're here to help

Contact us to report an emergency, to get status or report an outage, with additional information on billing and payments.

### How to Pay Your Entergy Bill Over the Phone

In this guide, I'll walk through everything you need to know about paying your Entergy bill by phone, including the phone number to call, what information you'll need and any fees involved.



### Contact Support

Call 1-800-ENTERGY (1-800-368-3749) to speak with a Customer Contact Representative.

### Residential customers

Entergy residential customers can learn more about your electric service, get safety tips, learn how to manage your energy usage and more.



### Contact us

Entergy is an energy service provider to 3 million customers through our operating companies in Arkansas, Louisiana, Mississippi and Texas. We're investing in the reliability and resilience of the

[Entergy Louisiana names Nyka Scott vice president of customer service](#)

Her dedication to improving service and streamlining processes has created a strong foundation for future progress." In her current role with Entergy New Orleans, Scott oversees a team



**Entergy Customer Service Phone, Email, Address, Contacts**

Contact Entergy directly at +1 (800) 968-8243 or [info@entergy](mailto:info@entergy) . Get customer support, file a complaint, and resolve your issue fast.

**Contact us**

We're here to help you with your Entergy service, your account or general questions.



**Residential and business customers**

Entergy is a Fortune 500 company that powers life for 3 million customers in Arkansas, Louisiana, Mississippi and Texas. Visit this page for information on how to download our app

**Customer Service Specialist Job Details , Entergy**

Little Rock Customer Service Specialist - Arka Work Place Flexibility: Hybrid Legal Entity: Entergy Services, LLC JOB SUMMARY/PURPOSE Evaluates, develops, and aligns processes both in-house



**Entergy**



### Contact us by phone

Self-service options are available 24/7 through our automated phone system or



### Energy Customer Service

Energy customer service is available Monday through Friday from 7 a.m. to 7 p.m. Central time. If you need help with Entergy, you can contact our



### Business customers

Business customers Entergy business customers can learn more about your electric service, get safety tips, learn how to manage your energy usage and more.

Entergy Louisiana today announced an additional agreement with Meta to support the hyperscale data center in Northeast Louisiana. Structured to ensure Meta pays its full cost of service, the agreement



### Customer installation standards update

Due to supply chain issues, the CIS requirement in section 9.1.2.1, line 14 will be relaxed for projects with a lead time less than 15 weeks.



### Contact Entergy Customer Service

The Entergy customer service number is 1-800-368-3749, and is available on weekdays from 7 in the morning to 7 in the evening. The customer service representatives are available during their





### Entergy Arkansas

Entergy has served Arkansas customers for more than 100 years. We serve approximately 738,000 customers in 63 Arkansas counties.

### Entergy Mississippi

Entergy Mississippi serves approximately 459,000 electric customers in 45 of Mississippi's 82 counties.



### Contact us

Contact Entergy for assistance with your account, service inquiries, or general questions through this webpage.

### Contact us by phone

To speak to a customer service agent by telephone, you will need the phone number or account number that is listed on your Entergy account. Your account number can be found on your Entergy bill.



## Contact Us

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